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December 14, 2007

## EnvisionWare Opens Las Vegas Service Center

**Atlanta, GA** EnvisionWare, the world's leading provider of self-service solutions for libraries, announced today that the Company has opened a Regional Service Center in Las Vegas, Nevada. The Las Vegas office adds to EnvisionWare's global service network which is headquartered in Atlanta, Georgia and Adelaide, South Australia. Other centers include Boston, Nashville, and Scottsdale.

Joining EnvisionWare as the first field technician to operate from Las Vegas is Mike Carl. Carl is a Las Vegas resident that is currently employed by the Las Vegas-Clark County Library District. Mr. Carl will begin full time employment with EnvisionWare on January 2<sup>nd</sup> as he begins his Company orientation in the Atlanta headquarters.

"Mike is a very talented individual who exhibits great enthusiasm for the services offered by our Company," said Mike Monk, Vice President of EnvisionWare. He added, "His educational background which includes a major in Management Information Systems, coupled with his experience in library circulation and related operations at one of America's great library systems will play a vital role in the provision of customer-focused services delivered by the EnvisionWare Professional Services Group."

Nova Smith, Director of Support and Professional Services, commented, "Mike has a great personality and it's obvious to all of our team that our customers will enjoy working with him. He has great attention to detail, a strong technical background, and he demonstrates the kind of customer service commitment that you would expect from someone that has really enjoyed working in a public library."

From Las Vegas, Mike Carl will provide implementation and support for Renaissance RFID and Materials Handling Systems, Self-check applications, and EnvisionWare's suite of computer and financial management products including PC Reservation® and EnvisionWare's newest release of LPT:One™, the world's most versatile print management solution for libraries and campuses.

EnvisionWare serves over 5,000 libraries globally and offers complete, turnkey self-service solutions designed by and for libraries.