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FOR IMMEDIATE RELEASE

## KENDALLVILLE PUBLIC LIBRARY OPENS WITH RENAISSANCE™ AND ONESTOP™

**Kendallville, IN** At double the size of the previous building, and incorporating the latest high tech library technology, Kendallville's new library opens to a crowd of excited borrowers and new users. The new facility supports more materials, hosts more services, and provides more comfortable spaces for reading and relaxing. Director Jenny Draper said, "While we have doubled in size, our staffing will remain the same. Using RFID and EnvisionWare we anticipate being able to check patrons out much quicker so we will be able to handle the circulation desk without increasing staff. Another new feature will be the self check-out which will allow patrons to check out their own materials and be on their way. At the open house, one patron stated that now the library had caught up with Wal-Mart. Circulation staff will now have more time to answer questions or deal other problems patrons may be having."

Jan Sheppard, EnvisionWare staff librarian and Regional Manager for the Southeast, was on hand to help staff prepare for the grand opening and to provide added assistance on the first day of operations. "Frankly, had it not been for the speed and ease of use of Renaissance RFID, we could not have handled the influx of new patrons and the dramatic increase in circulation", said Sheppard. Patrons quickly understood the OneStop self-check kiosk interface.

Sheppard said that although she had sold RFID solutions at EnvisionWare and at a former company, she really did not appreciate the full impact of performance contributions associated with a well-designed RFID implementation. "After working all weekend to get ready, and working the circulation desk for a ten hour shift, I'm thankful I didn't have to handle books one-at-a-time with a barcode scanner." Sheppard explained that the library closed for three weeks, preparing for the grand opening on June 4. Staff tagged children's items, CDs and DVD's, and other materials prior to the closed period and this pace accelerated for the final three weeks prior to opening.

EnvisionWare is the world's leading supplier of end-to-end self-service solutions for libraries and creator of the award-winning OneStop Full-service Kiosk. EnvisionWare delivers a complete *OPEN STANDARD* RFID solution and is committed to interoperability and customer choice.

### For more information:

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