



*Aspen Drive Library, Vernon Hills*

## Cook Memorial Counts on EnvisionWare for Self-service Solutions

When Cook Memorial Public Library District in Illinois wanted to expand their line of self-service solutions, the team turned to EnvisionWare as a trusted vendor partner. The Library was already a computer management customer, having originally purchased PC Reservation® through EnvisionWare's former reselling partner, Today's Business Solutions (TBS).

Serving nearly 60,000 residents with two locations and a bookmobile, Cook Memorial is one of the top 10 circulating libraries in Illinois. With such heavy patron activity, library staff are constantly looking for ways to streamline service and enrich services to the community.

"After using PC Reservation, it was natural for us to trust EnvisionWare for additional self-service solutions," said Russ Cerqua, Business Manager at Cook Memorial. "The product is consistently reliable and we knew we could rely on the EnvisionWare team to provide solid support."

### ENVISIONWARE PRODUCTS IN COOK MEMORIAL LIBRARY DISTRICT

EnvisionWare® Suite™  
– PC Reservation®  
– LPT:One™

Launch Command™

MobilePrint Service™

EnvisionWare® eCommerce Services™

Library Document Station™

Initially, Cook Memorial migrated to the EnvisionWare® Suite™, which includes PC Reservation as well as LPT:One™ for an integrated computer and print management solution. A few years later, the Library was interested in providing additional self-service tools. After evaluating the needs of their community, the team decided to expand printing services to include MobilePrint Service™ for printing on-the-go, as well as eCommerce for patron self-service.

Cook also migrated to Library Document Station™ to replace their existing scanning, copying and faxing solution to leverage seamless integration with EnvisionWare products, as well as for expanded functionality and faster, more secure service.

"We've enjoyed getting to know the people at EnvisionWare over the past few years," said Cerqua. "We trust EnvisionWare to do what's right for libraries and customers and can count on the team for assistance when we need them."



*Cook Park Library, Libertyville*