

# EnvisionWare® Branch Manager™ 2.0: The Enterprise Release

EnvisionWare® Branch Manager™ 2.0 combines robust, enterprise wide functionality with enhanced communication tools to make it easier to manage and monitor communications and alerts at the branch level and system wide.

## TARGET MESSAGES AND ALERTS

Branch Manager 2.0 offers the ability filter and target messages so that Library staff receive only the alerts that pertain to their department or branch. With this new release, users have the ability to set-up Subscribers and Groups by individual client stations at the branch level to deliver-up only relevant notifications. This includes instant alerts from RFID gates as well as alerts from OneStop™ self-check stations.

Groups are a convenient way to segment alerts by function or location in the Library, such as alerts designated for the circulation desk or gate alerts for the main entrance desk.

**ENVISSIONWARE Branch Manager** Branches Alert Types Alert Rules Database Settings Email Settings General Settings Reports Sign Out

### Alert Types

Here you can define how long unclaimed alerts will be kept before being set to expired. Once an alert is expired, it will be removed from the Branch Manager Client's list of unclaimed alerts.

Name	Expiration Interval	Expiration Units	Severity
Email Failure	2	Hours	High
Gate Alert	1	Hours	High
OneStop Email Receipt Alert	3	Hours	High
OneStop Help Request	1	Hours	High
OneStop Offline Alert	2	Hours	High
OneStop Pending Transactions Alert	3	Hours	High
OneStop Printer Down Alert	4	Hours	High
OneStop Printer Ready Alert	1	Hours	High

Save Cancel

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**ENVISSIONWARE Branch Manager** Branches Alert Types Alert Rules Database Settings Email Settings General Settings Reports Sign Out

### New Alert Rule

Name  
North Branch Gate Alerts

Select One Or More Alerts

- Email Failure
- Gate Alert
- OneStop Email Receipt Alert
- OneStop Help Request
- OneStop Offline Alert
- OneStop Pending Transactions Alert
- OneStop Printer Down Alert
- OneStop Printer Ready Alert

Select Devices That Send The Alerts

- North Branch
  - Main Entrance Gates (127.0.0.1)

Select Clients That Receive The Alerts

- North Branch
  - DESKTOP-IO68MTK (DESKTOP-IO68MTK)

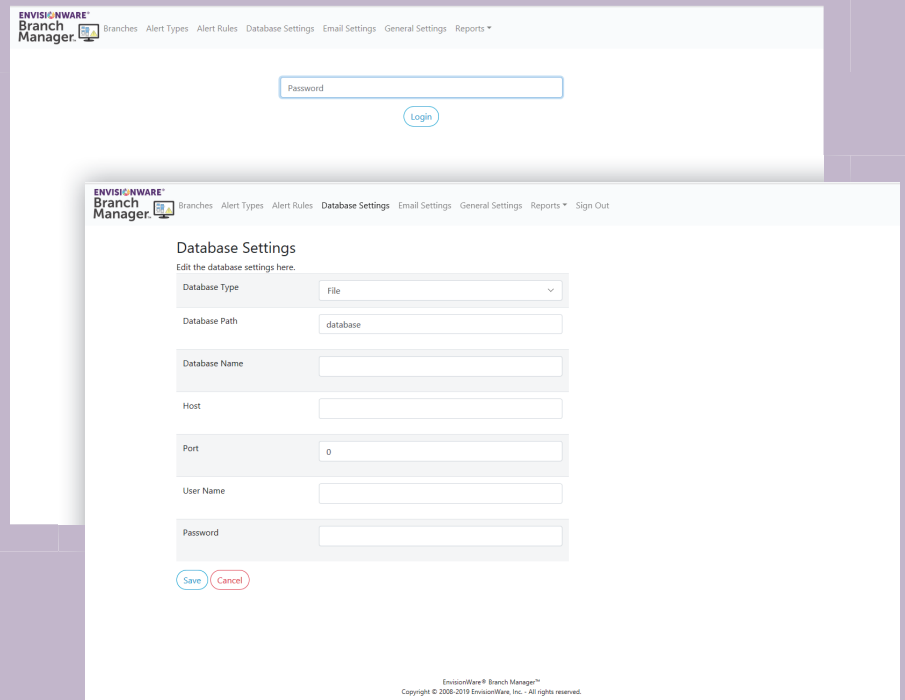
Save Cancel

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# EnvisionWare® Branch Manager™ 2.0 (Continued)

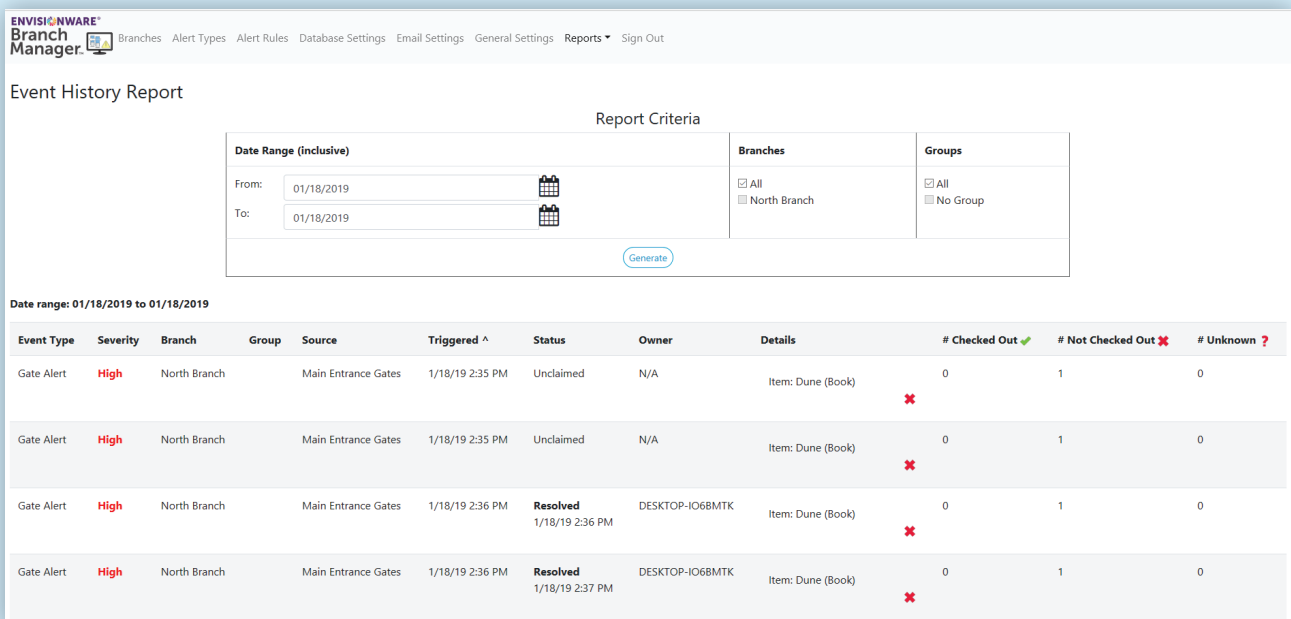
## SIMPLIFY MONITORING AND MAINTENANCE ENTERPRISE WIDE

Version 2.0 leverages a MySQL database to simplify installation, maintenance and reporting system wide. Other database platforms continue to be supported as well. In 2.0, administrators can manage the entire system from a browser window, saving time and money by reducing the number of host computers required to install and manage the system. In addition to centralized administration, 2.0 allows for centralized alert and people count reporting.



## ENHANCED REPORTING FOR MORE DETAILED REVIEW

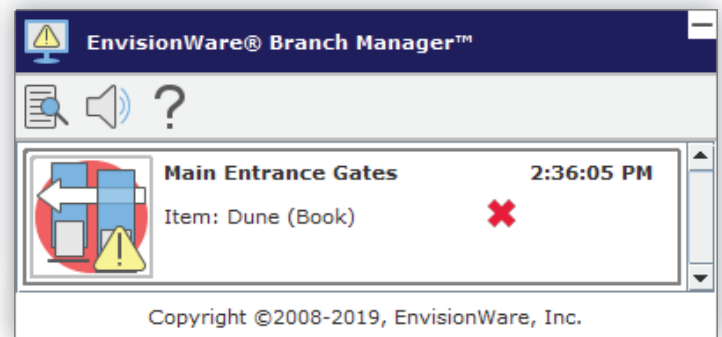
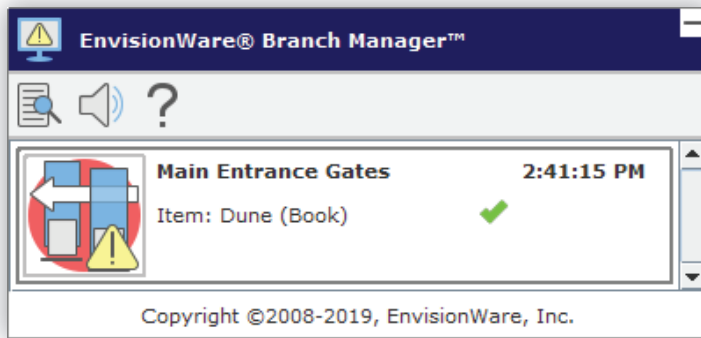
Reporting is updated in 2.0 to provide more granular report scope selections for a detailed view of activities system wide.



## EnvisionWare® Branch Manager™ 2.0 (Continued)

## INTUITIVE, GRAPHICAL ALERTS FOR RAPID RESPONSE

Version 2.0 expands the gate alert options to include checked out status, in addition to title and media type. With the checked out status alert, staff can see whether an item causing an alert is checked out in the ILS. New, graphical alert icons make it fast and easy for staff to determine when they need to investigate a problem and when they can bypass the alert. A green checkbox indicates the item is checked out in the ILS. A red checkbox indicates the item is not checked out and staff needs to investigate



## EXPANDED RFID CAPABILITIES

With 2.0, the core RFID technology has been updated to read all of the data models available in EnvisionWare's RFID Software Suite™, including those recently added.

Branch Manager is compatible with EnvisionWare and Feig Standard and Wide Aisle gate systems.

*For more information on Branch Manager Version 2.0, visit the Customer Center or contact your EnvisionWare representative.*