EnvisionWare RFID is the Right Fit for St. Joseph County Public Library

To say that the St. Joseph County Public Library (SJCPL) in South Bend, Indiana, is a community hub is an understatement. In 2018, over 1 million people visited the Library, and 8,600 new Library card accounts were created across SJCPL's 10 locations. From active programming and community outreach calendars, to Reader's Advisory, smART box, and every expanding digital resources, SJCPL is constantly busy.

With so much activity, the Library relies heavily on its RFID software for circulation and security. So when it came time to review the Library's RFID contract, quality and customer support were key factors in the Library's decision to migrate to EnvisionWare.

"We already depend on EnvisionWare for computer and print management," said Ismail Egilmez, IT Manager. "Our patrons logged almost 9 million minutes on our public computers last year so we know that we can count on EnvisionWare for reliable products and customer service. They have been a trusted and responsive vendor partner."

ENVISIONWARE PRODUCTS IN ST. JOSEPH COUNTY PUBLIC LIBRARY

EnvisionWare® Software Suite™
  – PC Reservation®
  – LPT:One™

EnvisionWare® eCommerce Services™

Library Document Station™

EnvisionWare® RFID Software Suite™

Copy Payment Manager™

According to Ismail Egilmez, "We were looking for a cost-effective option to replace our aging RFID systems. Envisonware was the right fit for all our needs for scalability and price point. Changing vendors also gave us an opportunity to review our practices and align with industry tagging standards. We currently utilize a variety of Envisonware products. These solutions have proven to be a great solution for our patrons and staff alike."

SJCPL migrated to EnvisionWare's RFID software in all 10 locations. They Library also implemented EnvisionWare's Library Document Station™ for self-service scanning, copying and faxing, as well as Copy Payment Manager™ for self-service copying payments and reporting.