



CUSTOMERS IN THE
SPOTLIGHT

Florence County Library System

Relies on EnvisionWare for Current and Future Growth

Florence County Library System in South Carolina was looking for a vendor partner to help streamline their computer and print management services and respond to patron requests for mobile printing capabilities. It turned out that EnvisionWare was the partner they were searching for to support the Library System's main library and 5 branch locations.

"The migration to EnvisionWare for computer and print management has saved the library valuable staff time," said Florence County Library System Director Alan Smith. "With Envisionware, we are able to link our computer and print management software to the Evergreen ILS to validate users, which means we no longer need to create separate user accounts. This has eliminated the duplicate work, is more seamless to the public and reduces mistakes."

EnvisionWare's MobilePrint Service™ was also a factor in the Library System's decision to select EnvisionWare. "A feature like MobilePrint Service had been requested by both our patrons and staff," said Smith. "Surprisingly it was more cost efficient to switch to Envisionware than to add the feature to our old print management system, so overall EnvisionWare was the best fit for our current needs and our future growth."

Smith also noted how easy the EnvisionWare team made the migration. "EnvisionWare's sales representative did an outstanding job helping the Library figure out what best suited our needs, and the implementation consultant assigned to the project did an incredible job helping with the installation and setup."

ENVISIONWARE PRODUCTS IN FLORENCE COUNTY LIBRARY SYSTEM

EnvisionWare® Software Suite™
- PC Reservation®
- LPT:One™

MobilePrint Service™

ENVISIONWARE®
Enriching Public Library Service Inside and Out

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