Gawler Library counts on EnvisionWare for self-service solutions

When the Gawler Library in South Australia wanted to provide their patrons with a premium quality and easy to use PC booking management, print & copy payment solution they turned to EnvisionWare as a trusted vendor partner. These solutions ensure easy to use and equitable self-service processes that help patrons to help themselves. Serving over 23,000 residents over the two locations, the Gawler Library team are constantly looking for ways to streamline and enrich services to their community.

Gawler Library is comprised of two library branches, the Gawler Civic Centre Library in the heart of the town centre and the Evanston Gardens Community Centre & Library.

ENVISIONWARE PRODUCTS IN GAWLER LIBRARY SYSTEM

EnvisionWare® Suite™
- PC Reservation®
- LPT:One™

MobilePrint Service™

Payments
- eCommerce Services™
- Copy Payment Manager
- Coin and Bill Acceptor

Civic Centre Library

Evanston Gardens
Community Centre & Library

Gawler Library implemented the EnvisionWare® Suite™ which includes PC Reservation® as well as LPT:One™ for an integrated computer and print management solution. Adding MobilePrint Service™ means patrons can print from their own devices from anywhere at any time.

At the same time they chose to implement a payments solution which includes cash and credit card payments for print and photocopying.

"The implementation of the EnvisionWare solutions have saved the library valuable staff time, allowing our staff to reallocate their time to provide additional services to our patrons", said Library Services Team Leader, Chiah Mayne. "The ability for customers to pay by credit card has been very popular, and has reduced cash handling by staff. The products are consistently reliable and we know that we can rely on the EnvisionWare Customer Service team to provide excellent support to keep our services running smoothly."

Customer using copy payment system

Civic Centre Library

Civic Centre Library – Covid-19 Pandemic restrictions

ENVISIONWARE®