



# Product Catalog

**ENVISIONWARE®**

Enriching Public Library Service Inside And Out





24-Hour  
Self Service  
Circulation



Automated  
Materials  
Handling



Self-Service  
Checkout



Scanning,  
Copying  
& Faxing



Computer Access  
& Reservation  
Control



Analytics



Print  
Management



RFID  
Solutions



Payment  
Solutions





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# Mobile Products



## MOBILE PRINTING

With EnvisionWare's mobile printing solution, patrons can print remotely or in the library from smartphones, tablets and computers and pick up their printouts at the library. This service works seamlessly with EnvisionWare's print management software for a complete print management solution or as a stand-alone subscription service.



## TABLET STATION POWERED BY HUBLET

The Tablet Station provides access to a wide range of digital content, from newspapers to ebooks, games and apps, right from a patron self-service station. With the Tablet Station, customers simply scan their library card and the docking station will automatically release a tablet for use anywhere within the library. When the tablet is returned to the self-service station, all patron data and browsing history is automatically deleted from the device, removing the burden from staff and reducing the probability for error. The Station also recharges and unlocks the tablet that is most charged for the next patron.

*The system consists of the Tablet Base Station with software, 6 Samsung Galaxy Tablets with Secure Tablet Enclosures, first year SaaS Cloud Management subscription and hardware warranty.*

# Reservation Services

## RESERVATION SERVICE

Now you can offer patrons a complete reservation system, including computers, study room bookings, 3D printer time, game console use and almost any other device or facility location with minimal installation time systemwide and virtually zero maintenance. Built on EnvisionWare's CloudNine® platform, the Reservation Service is web-based and available as a hosted service or for local installation.

The Service includes all of the features you know and trust with PC Reservation®, combined with exciting new capabilities and a completely new product architecture.



## PC RESERVATION®

More than 10,000 libraries worldwide rely on PC Reservation® for computer access and reservations. This leading software is designed for libraries of all sizes and configurations, whether you want to manage a handful of computers or control computers across a consortium. The intelligent scheduling system makes it easy for patrons to know the exact time the computer will become available, taking the guesswork and wait out of the experience.



*Computer and print management products are available separately or for purchase as a suite of products. The suite provides special combined and simplified pricing for computer management with print control for a complete solution.*

# Payment Solutions



## ENVISIONWARE® ECOMMERCE SERVICES™ SELF-SERVICE SOLUTIONS

With EnvisionWare's eCommerce self-service solutions, patrons have the flexibility of using credit cards, online deposit, or ILS deposit accounts\*, as well as an array of cash options at self-service kiosks, scanning stations, self-checkout stations, copiers, print release terminals and the Web. Customers have the peace of mind of PCI assurance, including comprehensive data breach financial protection across the entire eCommerce enterprise.\*\* A terminal installation is certified for SAQ-P2PE-HW, the simplest form of PCI compliance.

*\*Varies by ILS platform*

*\*\*This protection is limited to businesses and organizations domiciled in the US or its territories.*



## ENVISIONWARE® ECOMMERCE SERVICES™ STAFF SOLUTIONS

With EnvisionWare eCommerce Staff Register, you can process standard point-of-sale transactions such as inventory item sales, transit passes, book bags, taxable and non-taxable item sales, and returns. Library-specific functions include fine and fee payment and integration with ILS and database-driven deposit accounts, including the ability to post deposit funds using EnvisionWare's Authentication and Accounting Module (AAM)™. In addition to robust reporting capabilities, staff can query fine amount and item records on the terminal and accept payments, and the system will automatically post and clear fines in the ILS patron record via a live SIP2 connection or an ILS API.



# Payment Solutions

## COPY PAYMENT MANAGER™

Copy Payment Manager™ provides patrons with the flexibility to choose how they pay for copies, including ILS and AAM deposit accounts, credit cards and cash/vending payments. This solution is used in conjunction with EnvisionWare's eCommerce Services and enhanced coin and bill hardware.



## COIN/BILL ACCEPTOR (CBA™)

CBA™ is a multi-purpose, networked coin-op that accepts bills/notes and coins for copying, printing, fine payment, scanning and faxing. This versatile payment solution enables libraries to simultaneously control copy functions and interface with a broad range of EnvisionWare self-service solutions, including print management, self-checkout, and scan, fax and copy payments with the Library Document Station™. This dual functionality enables you to perform multiple functions from a single coin-op, saving you money and valuable floor space.



## VENDING TOWER

The X25 self-service station offers the versatility of networked cash acceptance with optional credit card payment capability in a sleek design. Use the X25 as a self-service payment station or a full service checkout/return/payment/reservation system.



# Circulation Solutions

## ONESTOP™

EnvisionWare's OneStop™ self-service circulation software combines an engaging interface for patron self-service with a customizable platform to showcase library news, events and more. Modern and intuitive, OneStop integrates with EnvisionWare's full suite of self-service solutions for time and print management, fine payment and more. The software works with EnvisionWare's hardware or your existing hardware to provide a cost-effective and flexible self-service solution. Manage the software centrally from a browser and create templates that can be copied to other stations.



X25  
countertop  
configuration

*OneStop supports barcode and RFID patron cards and items. The software integrates with optional self-service solutions including fine payment, PC Reservation®, CloudNine® Reservation Service, print release, copy payment, item renewal, and library account management. NoveList Select for Self Checkout is an optional subscription.*



Software shown on X25 kiosk  
configuration with optional vending  
tower, and sidecar.

# Circulation Solutions

## SELF-SERVICE KIOSKS AND COUNTERTOPS

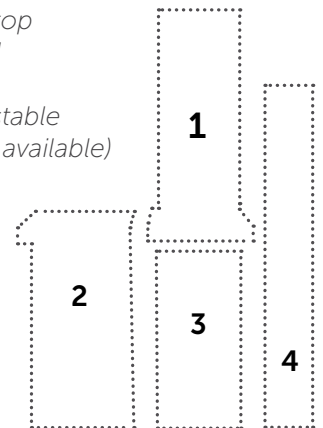
EnvisionWare offers a complete line of self-service hardware to address the needs of your library, your patrons and your budget. Options include:

### X25 Series Self-service Stations

The X25 Series is designed to offer multiple configuration options to deliver maximum flexibility. This self-service hardware can be used on a countertop or mounted on a pedestal as a free-standing kiosk. For ease of use and accessibility, the X25 also offers an adjustable pedestal that enables patrons to change the height of the display. An optional vending tower and sidecar are also available.



1. Standalone Countertop or Use with Pedestal
2. Sidecar
3. Kiosk Pedestal (adjustable height pedestal also available)
4. Vending Tower



### Proline™ Component Self-service Station

This desktop solution comes with a durable, large-screen 21.5" monitor and offers a high quality, cost effective solution for self-service checkout.



# Circulation Solutions

## 24-HOUR LIBRARY™

With the 24-Hour Library™ you can provide 24/7 access to library materials and services at a fraction of the cost of building a branch. Intuitive to use and easy to maintain, the 24-Hour Library enables patrons to check out and return materials, place and pick up holds, download audio and ebooks, browse the catalog, and more.



*The 24-Hour Library is available in two sizes. 235 item shelving capacity, 600 item 9-bin sorter for returns or 340 item shelving capacity, 1,000 item 14-bin sorter for returns. Includes check out, return, item renewals, 43" portrait touch screen for program information/eBook/OPAC, Wi-Fi hotspot, Sophos router.*

# Circulation Solutions

## LIBRARY HOLDS LOCKER

Versatile and customizable, this intuitive system makes it easy for patrons to check out and return items and for staff to shelve materials. The system comes with built-in security features and arrives preconfigured and ready to run. The Holds Locker is centrally configured and managed via the CloudNine® Locker Service.

*Each system consists of one base cabinet, plus an option of adding up to 15 expansion cabinets.*



## LIBCABINET

Built for indoor use, the LibCabinet has a small footprint that fits almost anywhere, but has the capacity to offer up to 200 items for patrons to choose from. With the LibCabinet, patrons can check out books and return items at their convenience simply by scanning their library card. This mini indoor library is designed for RFID-enabled collections. The LibCabinet is easy to install – all that it requires is a network cable and power outlet.



# Circulation Solutions

## SMARTHOLDS



With the SmartHolds shelves, staff can place items in any designated order and these RFID-enabled shelves will automatically learn the position for each item. Patrons simply scan their library card and are automatically notified of the item's shelf location, making it easy to locate items and enhancing patron privacy. The shelving is on wheels and connected by a single cable, making it easy to reconfigure your space and add shelving as needed.



## SMARTSHELF

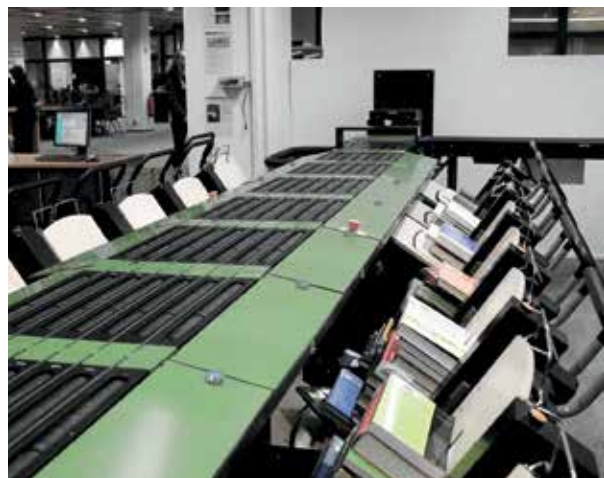
EnvisionWare's SmartShelf makes self-service returns a breeze for patrons and staff. The shelves leverage embedded RFID technology to automatically check in items as they are returned. In addition to faster returns, the shelves alleviate the burden on staff by making it fast and easy for patrons to view the latest returns. When items are returned to the shelves, security is activated automatically. Gate alarms will sense if items have been removed from the SmartShelf without being properly checked out.

# Circulation Solutions

## AUTOMATED MATERIALS HANDLING (AMH)

EnvisionWare offers Automated Materials Handling (AMH) products in partnership with Lyngsoe Systems, including the Lyngsoe Sort Mate™ 2000. The Sort Mate comes with a complete modular design that can be tailored to meet the capacity and space requirements of your library. From two bins to a complete, centralized library logistics center, this flexible sorting solution works for libraries of all sizes and can grow and adapt with the needs of your library. Systems can be designed for one-at-a-time induction and/or drop-and-go bulk induction.

*Available with optional high-volume sorting bins, ergonomic carts and trolleys; interior and exterior self-service return stations; and a staff induction station with touchscreen interface, hold slip printing, plus a height adjustable work surface.*



# RFID Solutions

## RFID SOFTWARE

EnvisionWare® RFID Software Suite™ enables you to encode and validate tags from every RFID-enabled station and use encoding data to take a complete inventory from a centralized database. Our **Rapid Encoding Mode removes the manual burden from encoding**, providing 100% keyless data entry that results in higher accuracy and enables you to simultaneously weed during encoding and use the inventory file to update your ILS. The software is centrally managed and configured via CloudConnect™.

**Our dynamic re-encoding feature can automatically convert tags** from a proprietary vendor model to the ISO standard, rewrite errors in encoding, or add missing data on the fly while circulating items.

EnvisionWare's RFID Suite enables ILS staff stations for **seamless checkout and return of RFID tagged items**. The software can be deployed with a universal client that works with any application or a fully integrated solution using APIs with Polaris, Sierra and Symphony. The same application is embedded in OneStop™ for seamless patron card and item detection at self checkout stations. This software also integrates with Express Lane and Express Check.



*EnvisionWare's RFID Technology provides interoperability with ISO-28560-2, ISO-28560-3 and Danish Data standards as well as the vendor-proprietary models from 3M, Bibliotheca, Checkpoint ISO, ITG, Libramation, ST LogiTrack, and Tech Logic, without compromise to performance.*



# RFID Solutions

## RFID READER KITS

EnvisionWare offers three options for RFID readers, the Feig 1-Pad™, the ProLine™ DeskPad™ and the DiscReader™. The DeskPad and DiscReader are manufactured in the same facility that EnvisionWare oversees for production of other major circulation products. The Deskpad is delivered in a kit consisting of the pad, USB cable, power supply and under-counter mounting hardware. The pads can be placed on the surface or mounted under a countertop.

The DiscReader is delivered in a compact, thin pad designed for small spaces and outreach. This circular pad is USB powered by the computer and is ideal for mobile applications, including bookmobile services.



## RFID GATES

EnvisionWare features a range of RFID gates to fit the needs of each library, including the EnvisionWare® ProLine™ RFID Gates and the EnvisionWare® MasterSeries UltraTransparent Gates™. These gates provide audible and visual alarms, people counters and staff screen alerts through integration with EnvisionWare® Branch Manager™. The transparent Feig gates are available in standard and wide (63") aisle configurations.



*Both models of the transparent gates are independently certified for compliance with ISO-18046-4, the global certification standard of performance for library RFID security.*

# RFID Solutions

## TAGS



EnvisionWare's tags are age and heat tested to ensure a lifetime without degradation. All tags are library standard compliant (ISO 15693/18000-3) and available with a volume-priced discount, regardless of your collection size. RFID tags are offered in a broad range of tag formats with multi-color and pre-encoded tag options, including a unique '7-CENT' tags for periodicals and paperbacks.

## MEDIA SECURITY



EnvisionWare® Media Case Controller (EMC2)<sup>™</sup> enables patrons to checkout and unlock any Clear-Vu One-Time<sup>™</sup> case, including Playaways®. In one simple step, the system reads the tag, checks out the media, toggles security on the tag, and unlocks the case. Simple visual prompts and on-screen animation in OneStop<sup>™</sup> software help to guide patrons through the workflow.

*The EMC2 integrates with ILL Express Lane [when used with ILL Item Status API] and with Polaris ExpressCheck<sup>™</sup>, as well as with EnvisionWare's OneStop self-checkout software.*

# RFID Solutions

## PORTABLE RFID CONVERSION CART

EnvisionWare's Portable RFID Conversion Cart is an ideal solution for working in the stacks. Fast, reliable and affordable, this self-contained cart operates on battery power that runs 6-10 hours before needing a charge. The conversion cart comes with a Windows 10 Lenovo Touchscreen Tablet or Laptop computer, EnvisionWare® RFID Software Suite™, a Barcode scanner, RFID DiscReader, RFID Tag Dispenser, a cart with 8-hour battery system.

*Available for purchase or rent, this turnkey tagging system rolls out of the crate ready to plug in and get started.*



## RFID INVENTORY SYSTEM

EnvisionWare's powerful inventory system consists of a lightweight handheld high-reach wand with 1.5 and 4 watt power settings. The system is supplied with a Wi-Fi hotspot and a Microsoft Surface Go Windows 10 touchscreen tablet with EnvisionWare RFID Inventory software. The system operates for 8 hours on a charge.



# Document Services



## LPT:ONE™

EnvisionWare's fourth generation print solution, LPT:One™, delivers 30 payment models and seamless support for public print management on Windows and Mac platforms. Intuitive and simple to manage, our print management solution is designed for the smallest library or the largest enterprise and integrates with our MobilePrint Service for universal print management from virtually any patron-owned device.



## LIBRARY DOCUMENT STATION™

The Library Document Station™ enables patrons to scan books or documents and convert to PDF, searchable PDF and Word. Users have the option to send to a mobile device, email, print or fax. An optional translation subscription converts any scanned document to 100+ different languages instantly. This product integrates with EnvisionWare's eCommerce and print management products for a complete self-service document solution.

# Analytics

## ENVISIONWARE® ENTERPRISE REPORTER™

EnvisionWare® Enterprise Reporter™ is a revolutionary reporting tool designed to enable library staff of all skill levels to create stunning visualizations of library data in just minutes. Designed specifically for public libraries, Enterprise Reporter connects to the entire EnvisionWare data enterprise as well as to other data sources to capture and show the patron experience from when they walk through the door to their latest transaction.



## CLOUDNINE® ANALYTICS

The new Analytics Service takes much of the power of Enterprise Reporter and delivers it from the hosted CloudNine® service. This service delivers powerful graphical representations and grid reports with none of the hassle of the computing hardware. Each new service comes with a base of reports. The optional Advanced Analytics adds rich graphical dashboards, custom query and reporting, and email and SMS scheduled report delivery.



# Analytics



## **AUTHENTICATION AND ACCOUNTING MODULE (AAM)<sup>™</sup>**

AAM is a set of features that enables reporting and specialized financial services across a range of EnvisionWare products. AAM activates the use of an ILS deposit account\*. It also allows configuration of a MySQL database for storing deposit funds and application history, and enables free printing accounts and tracks staff print and copy use. For customers using PC Reservation<sup>®</sup> for computer management, AAM enables multi-branch usage restrictions and delivers a standard, centralized reporting system as well as data for EnvisionWare<sup>®</sup> Enterprise Reporter<sup>™</sup>.

*AAM features are integrated into LPT:One<sup>™</sup>, PC Reservation<sup>®</sup>, and EnvisionWare<sup>®</sup> eCommerce Services<sup>™</sup>.*

*\*Support varies according to ILS platform.*

# Utilites

## **ENVISIONWARE® BRANCH MANAGER™**

EnvisionWare® Branch Manager™ communications software makes it easy to manage and monitor communications and alerts at the branch level and across your library system. Branch Manager delivers targeted alerts and people counts from RFID gates to designated staff stations, as well as alerts and email receipts from OneStop™ and alerts from self-service circulation stations and Copy Payment Manager™. This powerful software offers the ability to filter and deliver messages so that library staff receive only the alerts that pertain to their department or branch. The software also enables administrators to manage the entire system and run reports from a browser.



## **ENVISIONWARE® SYSTEM MONITOR™**

EnvisionWare® System Monitor™ is installed with each module to manage license retrieval and activation, monitor system health and perform system diagnostics. This powerful software tool also displays important alerts when a system module requires attention or an environmental issue affects operation.



Together with CloudConnect™, System Monitor has the ability to gather logs, configurations and other data elements, and upload and link those elements to a customer's support case to streamline troubleshooting and resolution.

# Utilities

## CLLOUDCONNECT™



EnvisionWare's CloudConnect™ platform makes it easy to monitor and manage your entire network of computers and EnvisionWare self-service solutions. With CloudConnect, you have a single view of your computers systemwide from a browser window, including the computer name and operating system for the device.

This web-based administration tool makes it fast and easy to configure and manage EnvisionWare software solutions enterprise wide, including EnvisionWare® System Monitor™, OneStop™ self-service software, OneStop Launch Command Edition™, EnvisionWare® RFID Software Suite™ and other applications.

*CloudConnect is a hosted service and is available free to customers under maintenance.*



# Support Services

At EnvisionWare, our service commitment is reflected in our unique approach to customer service and quality that includes:

- Staffing an in-house team of project managers, installation consultants, and trainers
- Providing a customer satisfaction link in our Customer Center that goes directly to the entire global management team
- Establishing a Service Level Commitment that clearly defines response criteria
- Overseeing all development in-house in our United States development locations
- Access to our robust Customer Center and Community Forum, enabling customers to exchange ideas with hundreds of libraries around the world on a broad range of industry topics

We offer customers the flexibility to choose from three levels of support. Our nationwide support locations are supported by a network of backup field technicians throughout the United States to ensure timely onsite support when necessary.



# Why EnvisionWare

## **SERVICE**

The primary company goal is to be regarded as the premier provider of service in the public library market. We hold ourselves to a very high standard, including issuing voluntary penalties for failure to meet our service goals.

## **COMPREHENSIVE SOLUTIONS**

We are the only company in the industry that creates and services a broad line of library self-service and efficiency applications.

## **END-TO-END CONTROL**

EnvisionWare is the only company in the industry that actually controls the development of software and the manufacturing of the hardware, ensuring complete control over the creation, delivery and ongoing support of the products. EnvisionWare also manages the installation and support directly.

## **COMPETITIVE**

Because there are no third parties manufacturing most of our products, EnvisionWare can better control costs and provide those savings to customers. We have the ability and the drive to do what we feel is best for our customers, staff and the library industry.

## **PARTNERSHIPS**

EnvisionWare is a strategic partner with all of the major ILS vendors, many of whom resell EnvisionWare solutions and all of whom co-develop integrations that improve self-service integration.

## **COMPREHENSIVE APPROACH**

With EnvisionWare, we are focused on library goals, not simply on selling products. The experience begins with our tour of the most comprehensive self-service portal in the industry all of the way through our Library Marketing Kits to help introduce our library services to the public and staff.

## **FOCUSED ON THE FUTURE**

EnvisionWare is an innovator and we bring a new solution to the market each year to address emerging needs. Our partnership will evolve with your needs and the needs of your communities. Many of our customers have been with us for over 20 years, since the beginning of the company.

## **PREDICTABILITY**

EnvisionWare is part of a publicly traded technology company that is committed to our growth and future. EnvisionWare's leadership has the freedom and commitment to do what's right for every customer, just as we've had for over 20 years.

## **KNOWLEDGE**

EnvisionWare employs several librarians as well as staff who have worked in libraries. This experience, combined with our partnerships with ILS companies and leading vendors, brings a wealth of knowledge to bear for our customers.

## **DESIRE**

We want you as our customer and we are dedicated to ensuring your complete satisfaction.



## OFFICE LOCATIONS

### North America / Europe

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For more information, please visit [www.envisionware.com](http://www.envisionware.com)

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